ZARA KPI RRA File

- Obtaining the Data for KPI File

Obtaining the Data for KPI File

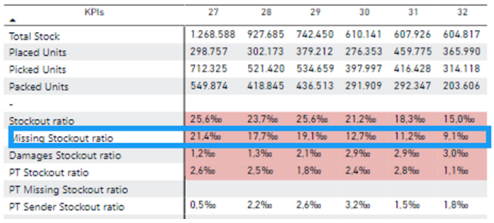
Weekly RRA File

File:
https://gsiccorp.sharepoint.com/sites/ZaraProductivity/Shared%20Documents/ZARA%20KPI%20RRA%20File.xlsx

Frequency: Updated Weekly by Monday 8am EST.

Send to:

Column/Metric	
Site	Easton 2, Rialto 1, or Vancouver
Week Beginning	First day of the week (Sunday)
Quality - Order Accuracy - Audits	SISU - Total Orders Audited
Quality - Order Accuracy -L1/2 Errors **Quality Control Questions**	**SISU count of errors that are Level 1 or Level 2:** • The references of the articles match with the theoretical • The number of units matches with the theoretical quantity - EXTRA • The number of units matches with the theoretical quantity - MISSING Be sure to be mindful of the timezone for SISU when working with other sites
Quality - Order Accuracy - Target	95.0%

Quality - Fill Rate **N/A**	Zara Stockout PowerBI, https://app.powerbi.com/groups/me/reports/1485a6b1-4ec6-4422-a2e7-50df2b3b8ba3/ReportSection Missing Stockout ratio (converted to percent) **1 - (Missing Stockout ratio x 10)** Be sure to be mindful of the timezone for SISU when working with other sites Last 6 Weeks 
Quality - Fill Rate – Target **N/A**	99.8%
Delivery - OB SLA – Orders	Sum of Radial MSD Orders (from MSD Bridge Reports)
Delivery - OB SLA - Misses	Sum of True Delays (from MSD Bridge Reports)
Delivery - OB SLA - Target	99.9%
Cost - UPH - Actual	Current Week Facility UPH https://app.powerbi.com/view?r=eyJrIjoiMTQ2MDE1YjEtZjEyMS00ODVlLThkOGQtM2E3ZmFmNGFhZjM1IiwidCI6ImZlMTc4MjFiLTdhMTAtNDdmZi1hZDZhLWNlOWM5Y2Y4OWU3NCIsImMiOjF9 (verify the week date range is in the report) Select Previous week Put actual UPH from SIte
Cost - UPH - Target	Facility UPH for Month Prior Year + 10% (Simple source is YOY comparison PowerBI) Take previous year UPH (for same week) and add 10%

KPIs	27	28	29	30	31	32
Total Stock	1.268.588	927.685	742.450	610.141	607.926	604.817
Placed Units	298.757	302.173	379.212	276.353	459.775	365.990
Picked Units	712.325	521.420	534.659	397.997	416.428	314.118
Packed Units	549.874	418.845	436.513	291.909	292.347	203.606
-						
Stockout ratio	25,6‰	23,7‰	25,6‰	21,2‰	18,3‰	15,0‰
Missing Stockout ratio	21,4‰	17,7‰	19,1‰	12,7‰	11,2‰	9,1‰
Damages Stockout ratio	1,2‰	1,3‰	2,1‰	2,9‰	2,9‰	3,0‰
PT Stockout ratio	2,6‰	2,5‰	1,8‰	2,4‰	2,8‰	1,1‰
PT Missing Stockout ratio						
PT Sender Stockout ratio	0,5‰	2,2‰	2,6‰	3,2‰	1,5‰	1,8‰